

## Terms and Conditions for BIGEX2019 (“the Promotion”)

1. This promotion is applicable to end users whose residence is in an area covered by the Metro Fibre Networx Pty Ltd (“MetroFibre”) network.
2. The Promotion is only offered to MetroFibre projected build zones in Port Elizabeth to be found on [www.FibrePE.co.za](http://www.FibrePE.co.za) ([hover your mouse over the address to ascertain whether the premises is on the MetroFibre network and for TP install date](http://www.FibrePE.co.za)).
3. The promotion is only valid until 2 November 2019 for attendees of the Big Deal Expo who receive the promotional voucher at the Expo under the promotion code BIGEX2019.
4. The Promotion is only available from the Zone in questions “TP Install Start” date until 10 business days prior to the “TP Install End (Service Activations)”. See below for a worked example:
  - a. Go onto FibrePE.co.za
  - b. Fill in your details
  - c. Insert your address into the address bar on coverage map or click/hover on your address on the map
  - d. If your address is included into a “Zone” and your order is placed within the “TP Install Start” date and “TP Install End” date time frame, you will be eligible for the free termination point installation.
  - e. Zone 1 – TP Install Start: 15 July 2019 – TP Install End (Service Activations): 12 September 2019.
    - i. The above would allow the customer to request the free installation from 15 July 2019 until 02 September 2019.
5. Dates displayed on the coverage map may be amended from time to time depending on the project roll out.
6. The promotion entails the free installation of a fibre infrastructure Termination Point and wavier of Activation Fee at the unit / dwelling / house.
7. For the purposes of this promotion:
  - a. Termination Point – shall mean the small distribution box which is then connected to the Optical Network Terminal (ONT).
  - b. Activation Fee – shall mean the fee applicable to activate the service subscribed to.
8. This promotion is only available to new customers and existing contracts or services will not meet the qualifying criteria for this promotion.
9. Prices quoted for non-recurring costs, equipment and monthly recurring costs are inclusive of VAT.
10. This promotion is available to Fibre to the Home (“FTTH”) customers only. For the avoidance of doubt, all business packages are excluded.
11. Only one promotion can be claimed per unit / dwelling and no other specials can be run concurrently.
12. The provision of Metrofibre services is provided subject to Metrofibre’s standard terms and conditions of trading (conditions) which can be found at [www.metrofibre.co.za](http://www.metrofibre.co.za). These conditions apply to this Promotion, quotation and any subsequent order notwithstanding anything to the contrary contained in or

incorporated into any document from or oral statement made by you, the customer. No variation or amendment to the conditions shall be of any effect unless expressly agreed, in writing, by a person authorised to sign on behalf of Metrofibre.

13. By accepting this offer, you confirm that you have read and accept the conditions and are authorised to enter into a contract.