

## Terms and Conditions for the Termination Point at No Cost 2021 (“the Promotion”)

1. This promotion is applicable to end users whose residence is in the below areas in Durban North that are covered by the Metro Fibre Network Pty Ltd (“**MetroFibre**”) network. The following areas are eligible for the promotion (check MetroFibre’s Coverage Map found at <https://ftthorder.metrofibre.co.za/ftthservice/servicemap> to confirm if your street is covered by the MetroFibre network):
  - a. Ballito
  - b. Desainager
  - c. Genazzano
  - d. Glen Hills
  - e. La Mercy
  - f. Prestondale
  - g. Salt Rock
  - h. Tongaat Beach
  - i. Umdloti Beach
  - j. Umhlanga
  - k. Umhlanga Rocks
  - l. Westbrook Beach
2. The Promotion is valid from 16 July 2021 to close of business on 31 October 2021. Orders must be submitted before the closing date to qualify.
3. The promotion entails installation of a fibre infrastructure Termination Point at a residence at no cost to unit owner/ occupant subject to the placing of an order for a fibre data service simultaneously with the order for installation, either directly with MetroFibre or via an approved MetroFibre Internet Service Provider or Reseller.
  - a. Termination Point – small distribution box which is then connected to the Optical Network Terminal (ONT)
4. For the avoidance of doubt, the installation of the Termination Point at no cost is conditional on owner / occupant’s activation of a FTTH service at the residence. MetroFibre shall be entitled to demand full payment of its installation costs of the Termination Point from the person placing the order in the event a full fibre to the home service is not activated within 30 (thirty) days from the installation of the Termination Point in terms of this promotion.
5. A network activation fee is applicable to this Promotion.
6. Termination Point installation for a residence is subject to MetroFibre conducting a feasibility review of the installation. Installations, including trenching, of less than 15 running meters are at no cost to end user. Installations involving distances of more than 15 running meters will be charged to the end user, subject to prior agreement on pricing.
7. This promotion is only available to new customers. Existing customers and persons with an existing fibre to the home service shall not qualify for this promotion.
8. This promotion is available to Fibre to Home (“FTTH”) customers only. All business packages are excluded from the Promotion.
9. Only one promotion may be claimed per residence and no other specials may run concurrently.
10. The provision of Metrofibre services is provided subject to MetroFibre’s standard terms and conditions of trading (conditions) which can be found at [www.metrofibre.co.za](http://www.metrofibre.co.za). These conditions apply to this Promotion, quotation and any subsequent order notwithstanding anything to the contrary contained in or incorporated into any document from or oral statement made by you, the customer. No variation or amendment to the conditions shall be of any effect unless expressly agreed, in writing, by a person authorised to sign on behalf of Metrofibre.
11. By accepting this offer, you confirm that you have read and accept the terms and conditions and have full capacity to enter into a contract.