

Terms and Conditions for the Durban / Kouga December Termination Point at No Cost 2021 (“the Promotion”)

1. This promotion is applicable to end users whose residence is covered by the Metro Fibre Network Pty Ltd (“**MetroFibre**”) network in the area listed below. Check MetroFibre’s Coverage Map found at <https://ftthorder.metrofibre.co.za/ftthservice/servicemap> to confirm if your street is covered by the MetroFibre network.
 - a. Kouga Metropolitan Municipality (including Jeffreys Bay, Cape St Francis and Hummansdorp)
 - b. Durban / Umhlanga / Ballito
2. The Promotion is valid from 1 December 2021 to close of business on 15 January 2022. Orders must be submitted before the closing date to qualify.
3. The promotion entails either
 - a. installation of a fibre infrastructure Termination Point at a residence at no cost to unit owner/ occupant. Residents who place a order for a termination point at no cost are not required to place a service order to qualify for this promotion.
 - i. **Termination Point – small distribution box which is then connected to the Optical Network Terminal (ONT)**
 - b. If the customer wishes to place a service order with MetroFibre (ISP) or an approved MetroFibre ISP/Reseller, a Fibre termination point installation and activation is included at no cost.
4. Termination Point installation for a residence is subject to MetroFibre conducting a feasibility review of the installation. Installations, including trenching, of less than 20 running meters are at no cost to end user. Installations involving distances of more than 20 running meters will be charged to the end user, subject to prior agreement on pricing.
5. This promotion is only available to new MetroFibre customers. Existing MetroFibre customers and persons with an existing MetroFibre connection to the home service shall not qualify for this promotion.
6. This promotion is available to Fibre to Home (“FTTH”) customers only. All business packages are excluded from the Promotion.
7. Only one promotion may be claimed per residence and no other specials may run concurrently.

8. The provision of MetroFibre services is provided subject to MetroFibre's standard terms and conditions of trading (conditions) which can be found at www.metrofibre.co.za. These conditions apply to this Promotion, quotation and any subsequent order notwithstanding anything to the contrary contained in or incorporated into any document from or oral statement made by you, the customer. No variation or amendment to the conditions shall be of any effect unless expressly agreed, in writing, by a person authorised to sign on behalf of Metrofibre.
9. By accepting this offer, you confirm that you have read and accept the terms and conditions and have full capacity to enter into a contract.