

REVISED TERMS AND CONDITIONS

Revised Terms and Conditions Fibre to the Home Kwa-Zulu Natal (“KZN”) ISP/Reseller Promotion (“the Promotion”)

1. These terms and conditions apply to registered ISP/Resellers on the Metro Fibre Network (Pty) Ltd (“**MetroFibre**”) network for placing new service orders for their subscribers who wish to benefit from MetroFibre’s “Installation of a Termination Point at no cost in KZN Promotion” (“**Subscribers**” and the “**Promotion**”).
2. The provisions hereof are applicable to ISP/Resellers signing up new Subscribers, subject to the terms of the Promotion, who wish to subscribe for the ISP/Reseller’s services whose residence is in the below areas that are covered by the Metro Fibre Network Pty Ltd (“**MetroFibre**”) network. The following KZN areas are eligible for the Promotion (check MetroFibre’s Coverage Map found at <https://ftthorder.metrofibre.co.za/ftthservice/servicemap> to confirm if the street concerned is covered by the MetroFibre network) in:

Wentworth	Jacobs	Merewent	Brighton Beach
Bellair	Sea View	Mount Vernon	Hillary
Westridge	Bulwer	Glenwood	Glenmore
Carrington Heights	Umbilo	Berkshire Downs	Manors
Motalabad	Hatton Estate	Fields hill	The Wolds
Prestondale	Umhlanga Rocks	Umhlanga	Palmiet
Clare Hills	Sherwood	Sydenham	Sparks
Bonela	Sandfields	Gandhinagar	Vanrova
Gandhi’s Hill	Waterways	Fairbreeze	Burbreeze
Trurolands	Watsonia	Mithangar	Buffelsdale
Flamingo Heights	Belvedere	Mitchell Village	

collectively referred to as the “**Promotion Areas**”.

3. The Promotion was previously indicated to run from 01 April 2022 to close of business on 31 August 2022 (“**Initial Promotional Period**”). However, the Initial Promotion Period has subsequently been amended by MetroFibre as to end on 30 April 2022. The revised promotional period is 1 April 2022 until 30 April 2022 (“**Revised Promotional Period**”).
4. The Promotion entails the following:
 - a. installation of a fibre infrastructure Termination Point at a new Subscriber’s residence at no cost to the unit owner/ occupant/ISP/reseller subject to the placing of an order for a fibre data service simultaneously with the order for installation, with the ISP/ reseller.

- i. Termination Point – a small distribution box which is then connected to the optical network terminal ; and
 - b. no service activation fee being charged to the New Subscriber.
5. ISP/reseller's will be charged discounted rates on monthly subscription of Subscribers amounting to 25% (twenty five percent) off the monthly subscription rate for 12 (twelve) months from date of activation. Thereafter standard rates apply.
6. For the avoidance of doubt, the installation of the Termination Point at no cost is conditional on the owner / occupant's activation of a Fibre to the Home ("FTTH") service at the residence. MetroFibre shall be entitled to demand full payment of its installation costs of the Termination Point from the ISP/reseller should the Subscriber placing the order fail or refuse to activate the service within 30 (thirty) days from the installation of the Termination Point in terms of the Promotion.
7. Termination Point installation in terms of the Promotion for a residence is subject to MetroFibre conducting a feasibility review of the installation. Installations, including trenching, of less than 20 (twenty) running meters are at no cost to the end user. Installations involving distances of more than 20 (twenty) running meters will be charged to the Subscriber, subject to prior agreement on the pricing.
8. This Promotion is only available to new ISP/Reseller Subscribers. Existing customers and persons with an existing fibre to the home service are not eligible to benefit from the Promotion.
9. This Promotion is available to FTTH customers only. All business packages are excluded from the Promotion.
10. Only one Promotion may be claimed per residence and no other specials may run concurrently.
11. The provision of Metrofibre services is provided subject to MetroFibre's standard terms and conditions of trading ("FTTH T&C's") which can be found at www.metrofibre.co.za together with its ISP Framework Agreement (Framework Agreement) entered into with its authorised ISP's. These conditions and the Framework Agreement apply to this Promotion, quotation, and any subsequent order notwithstanding anything to the contrary contained in or incorporated into any document from or oral statement made by you, the customer. No variation or amendment to the conditions and Framework Agreement shall be of any effect unless expressly agreed, in writing, by a person authorised to sign on behalf of MetroFibre.

12. By accepting this offer, you confirm that you have read and accept the terms and conditions and have full capacity to enter into a contract.

NOTE: these Terms and Conditions may be changed by MetroFibre at any time without prior notice or explanation. MetroFibre assumes no responsibility or liability for any consequences or damages resulting out or in connection with the changes.