

## REVISED TERMS AND CONDITIONS

### Revised Terms and Conditions Fibre to the Home Free TP Installation Pretoria Promotion - ISP/Reseller Subscribers (“the Promotion”)

1. These terms and conditions apply to registered ISP/Resellers on the MetroFibre Network (Pty) Ltd (“**MetroFibre**”) network for placing new service orders for their subscribers who wish to benefit from MetroFibre’s “Installation of a Termination Point at no cost in Pretoria Promotion” (“**Subscribers**” and the “**Promotion**”).
2. The provisions hereof are applicable to ISP/Resellers signing up new Subscribers, subject in terms of the Promotion, who wish to subscribe for the ISP/Reseller’s services whose residence is in the below areas that are covered by the Metro Fibre Network Pty Ltd (“MetroFibre”) network. The following areas are eligible for the Promotion (check MetroFibre’s Coverage Map found at <https://ftthorder.metrofibre.co.za/ftthservice/servicemap> to confirm if the street concerned is covered by the MetroFibre network):
  - a. Bronberrik
  - b. Hennops Park
  - c. Moreleta Park
  - d. The Meadows
  - e. Wierda Park
  - f. Eldoraigue
3. The Promotion was previously indicated as run from 01 March 2022 to close of business on 31 May 2022 (“**Initial Promotional Period**”). However, the Initial Promotional Period has subsequently been amended by MetroFibre as to end on 30 April 2022. The revised Promotional period is now 1 March 2022 until 30 April 2022 (“**Revised Promotional Period**”).
4. The Promotion entails the following:
  - a. installation of a fibre infrastructure Termination Point at a new Subscriber’s residence at no cost to unit owner/ occupant/ISP/reseller subject to the placing of an order for a fibre data service simultaneously with the order for installation, with the ISP/ reseller.
  - b. Termination Point is a small distribution box which is then connected to the optical network terminal; and

- c. no service activation fee being charged to the New Subscriber.
5. ISP/reseller's will be charged discounted rates on monthly subscription of Subscribers amounting to 25% off the monthly subscription rate for 12 (twelve) months from date of activation. Thereafter standard rates apply.
6. For the avoidance of doubt, the installation of the Termination Point at no cost is conditional on owner / occupant's activation of a Fibre to the Home ("FTTH") service at the residence. MetroFibre shall be entitled to demand full payment of its installation costs of the Termination Point from the ISP/reseller should the Subscriber placing the order fail or refuse to activate the service within 30 (thirty) days from the installation of the Termination Point in terms of the Promotion.
7. Termination Point installation in terms of the Promotion for a residence is subject to MetroFibre conducting a feasibility review of the installation. Installations, including trenching, of less than 20 (twenty) running meters are at no cost to end user. Installations involving distances of more than 20 (twenty) running meters will be charged to the Subscriber, subject to prior agreement on pricing.
8. This Promotion is only available to new ISP/Reseller Subscribers. Existing customers and persons with an existing fibre to the home service are not eligible to benefit from the Promotion.
9. This Promotion is available to FTTH customers only. All business packages are excluded from the Promotion.
10. Only one Promotion may be claimed per residence and no other specials may run concurrently.
11. The provision of MetroFibre services is provided subject to MetroFibre's standard terms and conditions of trading ("FTTH T&C's") which can be found at [www.metrofibre.co.za](http://www.metrofibre.co.za) together with its ISP/Reseller Framework Agreement (Framework Agreement) entered into with its authorised ISP's/Resellers. The conditions and the Framework Agreement apply to this Promotion, quotation and any subsequent order, notwithstanding anything to the contrary contained in or incorporated into any document from or oral statement made by you, the customer. No variation or amendment to the conditions and Framework Agreement shall be of any effect unless expressly agreed, in writing, by a person authorised to sign on behalf of MetroFibre.
12. By accepting this offer, you confirm that you have read and accept the terms and conditions and have full capacity to enter into a contract.

**NOTE: these Terms and Conditions may be changed by MetroFibre at any time without prior notice or explanation. MetroFibre assumes no responsibility or liability for any**

**consequences or damages resulting out or in connection with the changes.**