

## Terms and Conditions for the Termination Point at No Cost 2021, Third Promotion Extension (“the Promotion”)

1. This promotion is applicable to end users whose residence is covered by the Metro Fibre Network Pty Ltd (“**MetroFibre**”) network and was initially launched on 1 December 2021. Check MetroFibre’s Coverage Map found at <https://ftthorder.metrofibre.co.za/ftthservice/servicemap> to confirm if your street is covered by the MetroFibre network.
2. The Promotion has been extended and is further valid from 1 October 2022 to close of business on 31 December 2022. Orders must be submitted before the closing date to qualify.
3. This is the third extension of this successful Promotion:
  - a. Initial Promotion Launch: 1 December 2021 – 31 March 2022.
  - b. First Extension: 1 April 2022 – 30 June 2022.
  - c. Second Extension: 1 July 2022 – 30 September 2022.
4. The promotion entails installation of a fibre infrastructure Termination Point at a residence at no cost to unit owner/ occupant subject to the placing of an order for a fibre data service simultaneously with the order for installation, either directly with MetroFibre or via an approved MetroFibre Internet Service Provider or Reseller.
  - a. Termination Point – small distribution box which is then connected to the Optical Network Terminal (ONT)
5. For the avoidance of doubt, the installation of the Termination Point at no cost is conditional on owner / occupant’s activation of a FTTH service at the residence. MetroFibre shall be entitled to demand full payment of its installation costs of the Termination Point from the person placing the order in the event a full fibre to the home service is not activated within 30 (thirty) days from the installation of the Termination Point in terms of this promotion.
6. A network activation fee is applicable to this Promotion.
7. Termination Point installation for a residence is subject to MetroFibre conducting a feasibility review of the installation. Installations, including trenching, of less than 20 running meters are at no cost to end user. Installations involving distances of more than 20 running meters will be charged to the end user, subject to prior agreement on pricing.
8. This promotion is only available to new customers. Existing customers and persons with an existing fibre to the home service shall not qualify for this promotion.
9. This promotion is available to Fibre to Home (“FTTH”) customers only. All business packages
10. are excluded from the Promotion.
11. Only one promotion may be claimed per residence and no other specials may run concurrently.
12. The provision of Metrofibre services is provided subject to MetroFibre’s standard terms and conditions of trading (conditions) which can be found at [www.metrofibre.co.za](http://www.metrofibre.co.za). These conditions apply to this Promotion, quotation and any subsequent order notwithstanding anything to the contrary contained in or incorporated into any document from or oral statement made by you, the customer. No variation or amendment to the conditions shall be of any effect unless expressly agreed, in writing, by a person authorised to sign on behalf of Metrofibre.
13. By accepting this offer, you confirm that you have read and accept the terms and conditions and have full capacity to enter into a contract.