

Promotion Rules (“Rules”) – Extended MetroFibre Go Vodacom November 2022 to March 2023 Promotion for new MetroFibre Go customers (“Promotion”)

Introduction

1. This promotion (“**Promotion**”) is being run by Metro Fibre Go, an Internet Service Provider of MetroFibre Networx Proprietary Limited (company registration number 2007/024366/07) (“**MetroFibre Go**”).
2. This offer may not be used in conjunction with any other MetroFibre Go or MetroFibre promotional offer.
3. This Promotion is only available to new MetroFibre Go customers (“**Customers**”) that reside in an area with existing and deliverable Vodacom (Pty) Ltd (Reg : 1993/003367/07) network already in place.
4. The Promotion begins on 01 November 2022 and ends on 31 December 2022 (“**Promotion Period**”).
5. The Promotion has been further extended from 1 January 2023 until 31 March 2023.
6. The Promotion is not available or valid on any other fibre network provider.

The Promotion

7. The Promotion entails the installation of Vodacom’s Customer Premise Equipment (CPE) and the activation thereof at a residence at no cost to the unit owner/occupant subject to the placing of an order for MetroFibre Go fibre data service.
8. The Promotion further offers Customers a reduced rate (the “**Promotion Charges**”) on all MetroFibre Go packages available on the Vodacom FTTH Network. The Promotion Charge is valid for the duration of the MetroFibre Go service in perpetuity, and will be applied to the selected package at point of activation remaining in service. The Promotion Charge is not applicable after service regrades (i.e., speed package migration to a higher or lower speed package), relocations and/or service terminations.
9. The Table below shows the comparison between the Standard Package Pricing and Promotional Charge for MetroFibre Go packages on the Vodacom Network.

1. MetroFibre Go Packages offered on the Vodacom Network		
MetroFibre Go Packages	Standard Package Pricing	Promotional Charge
GO20 (20mbps/20mbps)	R 699	R 519
GO50 (50mbps/50mbps)	R 849	R 619
GO100 (100mbps/100mbps)	R 999	R 749
GO200	R 1199	R 899

(200mbps/200mbps)		
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10. Prices quoted for non-recurring costs equipment and monthly recurring costs are inclusive of VAT.
11. For the avoidance of doubt, the following is an illustration of how the Vodacom Promotion will work for new customers :
 - 11.1. A deliverable (installable) order is placed and verified with MetroFibre Go on the Vodacom Network within the Promotion Period.
 - 11.2. The Customer signs up for a Go20 (20 Mbps line speed) package at the reduced Promotional Charge at point of sale and is activated and invoiced for this package.
 - 11.3. Customer is invoiced Promotional Charge in perpetuity while remaining on the Go package.
 - 11.4. Scenario 1 : Customer requests a regrade to a Go50 (50 Mbps line speed) after initial activation and is billed the standard package pricing moving forward.
 - 11.5. Scenario 2 : Customer requests a relocation of fibre services to a different deliverable unit/dwelling after initial activation. Package is activated and billed at standard package pricing at the new location.
12. All entrants will qualify for the Promotion Charges provided they comply with the eligibility and other requirements set out in these Rules.
13. Should the Promotion, for any reason whatsoever, become unavailable, MetroFibre may in its sole discretion award a similar promotion of similar value to eligible participants.

How to Participate

14. To participate, Customers can place an order by :
 - 14.1. Contacting the MetroFibre Go Sales Team via the email address go.sales@metrofibre.co.za, or ;
 - 14.2. telephonically on 087 151 4000 during standard business hours, or ;
 - 14.3. placing an order on our website platform www.metrofibre.co.za.

Eligibility

15. In order to qualify for this promotion, Customers may not have an existing MetroFibre Go service on the FTTH Vodacom Network.
16. Customers must reside in an area with existing and deliverable Vodacom (Pty) Ltd (Reg : 1993/003367/07) network already in place.
17. Only one promotion can be claimed per unit/dwelling and no other specials can be claimed concurrently.
18. Should the customer cancel their order prior to activation within 30 (thirty) days from the installation of the CPE in terms of this promotion, MetroFibre Go shall be entitled to demand full payment of the installation costs of the CPE from the person placing the order.
19. The Promotion Charge is not applicable after service regrades (i.e., speed package migration to a higher or lower speed package), relocations and/or service terminations.
20. By placing an order in terms of this promotion you confirm that you accept the provisions of these Rules.

General

21. These Rules may be amended by notification at any time during the Promotion.
22. The Promotion is exclusively for the eligible participants and is not transferable, not exchangeable and cannot be exchanged for its cash value.
23. Participants hereby indemnify MetroFibre Go and its agents, against any / all claims for any injury, loss or damages, whether direct, indirect, consequential or otherwise, arising from any cause whatsoever from their participation in any way howsoever in this Promotion.
24. These Rules are also available at <https://metrofibre.co.za/residential/promo-terms-and-conditions/>
25. By entering this Promotion you agree that we can process your personal information and the personal information of end-users set out in our privacy policy available at <https://metrofibre.co.za/privacy-policy>.
26. The provision of MetroFibre GO services provided is subject to MetroFibre s Standard Terms and Conditions of Trading (conditions); which can be found at. <https://metrofibre.co.za/wp-content/uploads/2021/09/MetroFibre-Go-Standard-Terms-And-Conditions.pdf?2021-09-27%2016:03:36>. These conditions apply to this Promotion, quotation and any subsequent order notwithstanding anything to the contrary contained in or incorporated into any document from or oral statement made by you, the customer. No variation or amendment to the conditions shall be of any effect unless expressly agreed, in writing, by a person authorised to sign on behalf of MetroFibre Go.

27. By accepting this offer, you confirm that you have read and accept the conditions and are authorised to enter into a contract.