



## Promotion Rules (“Rules”) – MetroFibre Go Vumatel 25/25 Mbps Tactical Product September 2023 to January 2024 Promotion for new MetroFibre Go customers (“Promotion”)

### Introduction

1. This promotion (“**Promotion**”) is being run by Metro Fibre Go, an Internet Service Provider of MetroFibre Networx Proprietary Limited (company registration number 2007/024366/07) (“**MetroFibre Go**”).
2. This offer may not be used in conjunction with any other MetroFibre Go or MetroFibre promotional offer.
3. This Promotion refers to the promotional package of a 25/25mbps (“**Tactical Product**”)
4. This Promotion is only available to new MetroFibre Go customers (“**Customers**”) that sign up for a new service and reside in an area specifically listed below in Annexure A with existing and deliverable Vumatel (Pty) Ltd (Reg: 2014/138808/07) network already in place. For the avoidance of doubt, the Promotion is limited to specific suburbs and areas identified by Vumatel in which the Tactical Product is offered (“**Vumatel Tactical FTTH Network**”). These areas and suburbs may change from time to time at the sole discretion of Vumatel.
5. The Promotion begins on 15 September 2023 and ends on 31 January 2024 (“**Promotion Period**”).
6. The Promotion is not available or valid on any other fibre network provider.

### The Promotion

7. The Promotion entails the installation of Vumatel’s Customer Premise Equipment (CPE) and the activation thereof at a residence at no cost to the unit owner/occupant subject to the placing of an order for MetroFibre Go Tactical Product during the Promotion Period.
8. The Promotion offers Customers the Tactical Product of a 25/25Mbps speed package at a promotional rate (the “**Promotion Charges**”) on the Vumatel Tactical FTTH network. The Tactical Product and Promotion Charge is valid for as long as the service remains active and offered by Vumatel. The Tactical Product and associated Promotion Charge is not applicable after service regrades (i.e., speed package migration to a higher or lower speed package), relocations and/or service terminations.
9. The Table below shows the Promotional Charge for the promotional MetroFibre Go Tactical Product on the Vumatel Network only.



1. MetroFibre Go Promotional Package offered on the Vumatel Tactical FTTH Network	
Tactical Package	Promotional Charge
GO25 (25mbps/25mbps)	R 449.00

10. Prices quoted for non-recurring costs and charges (including applicable access build, installation and activation costs), equipment and monthly recurring costs are inclusive of VAT.
11. This promotion is limited to FTTH Customers residing in specific Vumatel suburbs and areas on the Vumatel Tactical Network, which may change from time to time at the sole discretion of Vumatel. It is further noted, that all business packages are strictly excluded from this Promotion.
12. For the avoidance of doubt, the following is an illustration of how the Vumatel Go25 Tactical Product September 2023 to January 2024 Promotion will benefit new customers :
  - 12.1. A deliverable (installable) order is placed and verified with MetroFibre Go on the Vumatel Tactical FTTH Network within the Promotion Period.
  - 12.2. The Customer is required to sign up for the Go25 (25 Mbps line speed) Tactical Product at the Promotional Charge at point of sale. Upon service activation the Customer will be invoiced at the Promotional Charge provided they remain on the Go25 Tactical Product and the service remains active, for as long as Vumatel offers the Tactical Product.
  - 12.3. In the event that a Customer requests a regrade to a Go200 (200 Mbps line speed) after initial activation on the Tactical Product, the standard package pricing for the newly selected speed package will be automatically invoiced to the Customer respectively moving forward.
  - 12.4. The Customer will no longer be able to regrade back to the Tactical Product after such request has been actioned. The customer will however be able to regrade to any other available standard packages available on the Vumatel Network.
  - 12.5. In the event that a Customer requests a relocation of fibre services to a different deliverable unit/dwelling after initial activation, their selected package will be activated outside of the Promotion and billed at standard package pricing at the new location.
13. All entrants will qualify for the Promotion Charges provided they comply with the eligibility and other requirements set out in these Rules.
14. Should the Promotion, for any reason whatsoever, become unavailable, MetroFibre may in its sole discretion award a similar promotion of similar value to eligible participants.



## **How to Participate**

15. To participate, Customers can place an order by :
  - 15.1. Contacting the MetroFibre Go Sales Team via the email address [go.sales@metrofibre.co.za](mailto:go.sales@metrofibre.co.za), or ;
  - 15.2. telephonically on 087 151 4000 during standard business hours, or ;
  - 15.3. placing an order on our website platform [www.metrofibre.co.za](http://www.metrofibre.co.za).

## **Eligibility**

16. In order to qualify for this promotion, Customers may not have an existing MetroFibre Go service.
17. Customers must reside in an area with existing and deliverable Vumatel (Pty) Ltd (Reg : 2014/138808/07) network already in place as well as be listed on the specific Vumatel Tactical Network. For the avoidance of doubt, the Tactical product is limited to specific Vumatel suburbs and areas which may change from time to time at the sole discretion of Vumatel.
18. Only one promotion can be claimed per unit/dwelling and no other specials can be claimed concurrently.
19. Customers order must be verified and placed withing the Promotion Period.
20. Should the customer cancel their order prior to activation within 30 (thirty) days from the installation of the CPE in terms of this promotion, MetroFibre Go shall be entitled to demand full payment of the installation costs of the CPE from the person placing the order.
21. By placing an order in terms of this promotion you confirm that you accept the provisions of these Rules.

## **General**

22. These Rules may be amended by notification at any time during the Promotion.
23. The Promotion is exclusively for the eligible participants and is not transferable, not exchangeable and cannot be exchanged for its cash value.
24. Participants hereby indemnify MetroFibre Go and its agents, against any / all claims for any injury, loss or damages, whether direct, indirect, consequential or otherwise, arising from any cause whatsoever from their participation in any way howsoever in this Promotion.
25. These Rules are also available at <https://metrofibre.co.za/residential/promo-terms-and-conditions/>
26. By entering this Promotion you agree that we can process your personal information and the personal information of end-users set out in our privacy policy available at <https://metrofibre.co.za/privacy-policy>.



27. The provision of MetroFibre Go services provided is subject to MetroFibre s Standard Terms and Conditions of Trading (conditions); which can be found at. <https://metrofibre.co.za/wp-content/uploads/2021/09/MetroFibre-Go-Standard-Terms-And-Conditions.pdf?2021-09-27%2016:03:36>. These conditions apply to this Promotion, quotation and any subsequent order notwithstanding anything to the contrary contained in or incorporated into any document from or oral statement made by you, the customer. No variation or amendment to the conditions shall be of any effect unless expressly agreed, in writing, by a person authorised to sign on behalf of MetroFibre Go.
28. By accepting this offer, you confirm that you have read and accept the conditions and are authorised to enter into a contract.



**Annexure A : Qualifying Areas and Suburbs on the Vumatel Tactical FTTH Network As At September 2023**

Fibrehood	Province	City
Abbotsford	Eastern Cape	East London
Airfield	Gauteng	Johannesburg
Akasia	Limpopo	Polokwane
Albemarle	Gauteng	Johannesburg
Alberante	Gauteng	Johannesburg
Albertville	Gauteng	Johannesburg
Allen Grove	Gauteng	Johannesburg
Amarosa	Gauteng	Johannesburg
Annadale	Limpopo	Polokwane
Aqua Park	Limpopo	Polokwane
Arbor Park	Limpopo	Tzaneen
Athlone	Western Cape	Tzaneen
Athol	Gauteng	Johannesburg
Atholl Heights	Gauteng	Johannesburg
Aurora, Racecourse & Altydegedacht	Western Cape	Cape Town
Aviary Hill	KwaZulu Natal	Newcastle
Barry Hertzog Park	KwaZulu Natal	Newcastle
Baysville	Eastern Cape	East London
Beacon Bay	Eastern Cape	East London
Ben Kamma	Eastern Cape	Port Elizabeth
Bendor	Limpopo	Polwane
Berario	Gauteng	Johannesburg
Berea	Eastern Cape	East London
Berea West	KwaZulu Natal	Durban
Beverley	Gauteng	Johannesburg
Beverley Grove	Eastern Cape	Port Elizabeth
Beverley Hills	KwaZulu Natal	Durban
Birdhaven	Gauteng	Johannesburg
Birdwood	KwaZulu Natal	Durban
Blackheath	Gauteng	Johannesburg
Blairgowrie	Gauteng	Johannesburg
Bluewater Bay	Eastern Cape	Port Elizabeth
Bokmakierie Villas	Gauteng	Johannesburg
Bonza Bay	Eastern Cape	East London
Bordeaux North	Gauteng	Johannesburg
Bordeaux South	Gauteng	Johannesburg
Boston & Vredelust	Western Cape	Cape Town
Bothasig	Western Cape	Cape Town
Brackendowns	Gauteng	Johannesburg
Brackenhurst	Gauteng	Johannesburg
Brakpan Central	Gauteng	Johannesburg
Broadwood	Eastern Cape	Port Elizabeth
Bromhof	Gauteng	Johannesburg



Bryanston 1	Gauteng	Johannesburg
Bryanston East Sector 1	Gauteng	Johannesburg
Bryanston East Sector 2	Gauteng	Johannesburg
Bryanston East Sector 3	Gauteng	Johannesburg
Bryanston South	Gauteng	Johannesburg
Bryanston West Sector 1	Gauteng	Johannesburg
Bryanston West Sector 2	Gauteng	Johannesburg
Bryanston West Sector 3	Gauteng	Johannesburg
Bulwer	KwaZulu Natal	Durban
Cambridge	Eastern Cape	East London
Cambridge West	Eastern Cape	East London
Chase Valley	KwaZulu Natal	Pietermaritzburg
Chiselhurst	Eastern Cape	East London
Chroom Park	Limpopo	Mokopane
Constantia Kloof	Gauteng	Johannesburg
Cottonwood	Gauteng	Johannesburg
Courtrai	Western Cape	Cape Town
Craighall Park	Gauteng	Johannesburg
Craigtowne	Gauteng	Johannesburg
Crawford	Gauteng	Johannesburg
Cresta, Aldara Park & Darrenwood	Gauteng	Johannesburg
Cyrildene	Gauteng	Johannesburg
Dalview	Gauteng	Johannesburg
Dan Pienaar	Free State	Bloemfontein
Dassierand	North West	Potchefstroom
Dawncliffe	KwaZulu Natal	Durban
Denneburg	Western Cape	Cape Town
Devonshire Park	Gauteng	Johannesburg
Discovery	Gauteng	Johannesburg
Dorchester Heights	Eastern Cape	East London
Douglasdale	Gauteng	Johannesburg
Dowerlake	Gauteng	Johannesburg
Dunkeld	Gauteng	Johannesburg
Dunkeld West	Gauteng	Johannesburg
Durban North	KwaZulu Natal	Durban
Durbanville Cbd Extension	KwaZulu Natal	Durban
Edelweiss	Gauteng	Johannesburg
Edgemean Area 1	Western Cape	Cape Town
Elandspark	Gauteng	Johannesburg
Elfindale & Southfield	Gauteng	Johannesburg
Escombe	KwaZulu Natal	Durban
Fairfields Residential Estate	Gauteng	Johannesburg
Fairland	Gauteng	Johannesburg
Farrarmere	Gauteng	Johannesburg
Fauna Park	Limpopo	Polokwane
Ferndale	Gauteng	Johannesburg
Fernwood	KwaZulu Natal	Newcastle
Ferryvale	Gauteng	Johannesburg



Flora Park	Gauteng	Johannesburg
Florida	Gauteng	Johannesburg
Florida Lake	Gauteng	Johannesburg
Forest Hills	Gauteng	Johannesburg
Forest Town	Gauteng	Johannesburg
Fontainebleau, Moret & Ruitershof	Gauteng	Johannesburg
Fourways Gardens	Gauteng	Johannesburg
Franklin Roosevelt Park	Gauteng	Johannesburg
Gallo Manor	Gauteng	Johannesburg
Garsfontein	Gauteng	Johannesburg
Germiston Zone 1	Gauteng	Johannesburg
Germiston Zone 2	Gauteng	Johannesburg
Germiston Zone 5	Gauteng	Johannesburg
Germiston Zone 6	Gauteng	Johannesburg
Gillits South Park3	Gauteng	Johannesburg
Glen Hills	Gauteng	Johannesburg
Glen Marais	Gauteng	Johannesburg
Glenadrienne	Gauteng	Johannesburg
Glenhazel	Gauteng	Johannesburg
Glenhazel North	Gauteng	Johannesburg
Golf Park	Gauteng	Johannesburg
Gonubie	Eastern Cape	East London
Grayleigh	Western Cape	Cape Town
Greenfields	Eastern Cape	East London
Greenside	Gauteng	Johannesburg
Grimbeek Park	North West	Potchefstroom
Hayfields	KwaZulu Natal	Pietermaritzburg
Helderkruijn	Gauteng	Johannesburg
Henley On Klip	Gauteng	Johannesburg
Heuwelsig	Gauteng	Johannesburg
Highveld Estate 43	Gauteng	Johannesburg
Hilltop	KwaZulu Natal	Durban
Hospital Park	Free State	Bloemfontein
Humewood	Eastern Cape	Port Elizabeth
Humewood Extention	Eastern Cape	Port Elizabeth
Hurlingham	Gauteng	Johannesburg
Hutten Heights	KwaZulu Natal	Newcastle
Hyde Park	Gauteng	Johannesburg
Illovo	Gauteng	Johannesburg
Illovo Wedge	Gauteng	Johannesburg
Impala Park	Gauteng	Johannesburg
Ivy Park	Gauteng	Johannesburg
Izinga	KwaZulu Natal	Durban
Jacanlee	Gauteng	Johannesburg
Johannesburg North	Gauteng	Johannesburg
Jukskei Park	Gauteng	Johannesburg
Kelvin	Gauteng	Johannesburg
Kenridge & Durbanville Hills	KwaZulu Natal	Durban



Kensington	Gauteng	Johannesburg
Killarney	Gauteng	Johannesburg
Klein Parys	Western Cape	Cape Town
Kloof	KwaZulu Natal	Durban
Kookrus	Gauteng	Johannesburg
Kraaifontein North West	North West	Kraaifontein
Kroonstad	Free State	Bloemfontein
Lakefield	Western Cape	Cape Town
Leisure Gardens	Western Cape	Knysna
Libradene	Gauteng	Johannesburg
Linksveld	Gauteng	Johannesburg
Little Falls	Gauteng	Johannesburg
Louis Trichardt	Limpopo	
Lovemore Heights	Eastern Cape	Port Elizabeth
Lower Umhlanga	KwaZulu Natal	Durban
Malanshof	Gauteng	Johannesburg
Malvern	Gauteng	Johannesburg
Marlboro Gardens	Gauteng	Johannesburg
Maytime	KwaZulu Natal	Durban
Meadowhurst Sector 1	Gauteng	Johannesburg
Melrose	Gauteng	Johannesburg
Melrose North	Gauteng	Johannesburg
Meyersdal	Gauteng	Johannesburg
Meyerton	Gauteng	Johannesburg
Miederpark	North West	Potchefstroom
Mill Park	Eastern Cape	Port Elizabeth
Mondeor	Gauteng	Johannesburg
Montrose	Mpumalanga	Nelspruit
Mookgopong	Limpopo	Polokwane
Morehill	Gauteng	Johannesburg
Moreleta Park	Gauteng	Johannesburg
Morganridge	Gauteng	Johannesburg
Morningside (Dbn)	KwaZulu Natal	Durban
Morningside French Road	Gauteng	Johannesburg
Morningside North	Gauteng	Johannesburg
Morningside South	Gauteng	Johannesburg
Moseley (Pinetown)	KwaZulu Natal	Durban
Mount Croix	Eastern Cape	Port Elizabeth
Mount Edgecombe	KwaZulu Natal	Durban
Mount Pleasant	Eastern Cape	Port Elizabeth
Mount Villa	Western Cape	Cape Town
Nahoon Valley	Eastern Cape	East London
Ncandu Park	KwaZulu Natal	Newcastle
Newcastle Central	KwaZulu Natal	Newcastle
Newton Park	Eastern Cape	Port Elizabeth
Nigel Sp	Gauteng	Johannesburg
Nimrod	Gauteng	Johannesburg
Nirvana	Gauteng	Johannesburg





Nora	Gauteng	Johannesburg
Norkem Park	Gauteng	Johannesburg
Norscot	Gauteng	Johannesburg
Northcliff Zone 1	Gauteng	Johannesburg
Northcliff Zone 2	Gauteng	Johannesburg
Northcliff Zone 3	Gauteng	Johannesburg
Northcliff Zone 4	Gauteng	Johannesburg
Northcliff Zone 5	Gauteng	Johannesburg
Northcliff Zone 6	Gauteng	Johannesburg
Northern Paarl	Western Cape	Cape Town
Northmead	Gauteng	Johannesburg
Northwold	Gauteng	Johannesburg
Oak Park	KwaZulu Natal	Pietermaritzburg
Observatory	Western Cape	Cape Town
Olivedale	Gauteng	Johannesburg
Orange Grove	Gauteng	Johannesburg
Oranjezicht, Higgovale & Gardens	Western Cape	Cape Town
Ormonde	Gauteng	Johannesburg
Ottery South	Western Cape	Cape Town
Overbaakens	Eastern Cape	Port Elizabeth
Parkdene	Gauteng	Johannesburg
Parkhurst	Gauteng	Johannesburg
Parktown	Gauteng	Johannesburg
Parktown North	Gauteng	Johannesburg
Parkwood	Gauteng	Johannesburg
Parys	Free State	Parys
Paulshof	Gauteng	Johannesburg
Penina Park	Limpopo	Polokwane
Pentagon Park (Sc)	Free State	Bloemfontein
Penzance Estate	Western Cape	Cape Town
Petervale	Gauteng	Johannesburg
Pioneer Park	Gauteng	Johannesburg
Plumstead South	Western Cape	Cape Town
Potchefstroom Central	KwaZulu Natal	Durban
Potchefstroom Central North	KwaZulu Natal	Durban
Prestondale	KwaZulu Natal	Durban
Prospect Hall	KwaZulu Natal	Durban
Protea Hoogte East	Western Cape	Cape Town
Protea Hoogte West	Western Cape	Cape Town
Protea Valley & Van Riebeeckshof	Western Cape	Cape Town
Raceview	Gauteng	Johannesburg
Randpark	Gauteng	Johannesburg
Randpark Ridge	Gauteng	Johannesburg
Randpark Ridge Sector 1	Gauteng	Johannesburg
Randpark Ridge Sector 2	Gauteng	Johannesburg
Reservoir Hill	KwaZulu Natal	Durban
Ridgeway	Gauteng	Johannesburg
Riepen Park	Gauteng	Johannesburg



Riversdale	Western Cape	Cape Town
Riviera	Gauteng	Johannesburg
Rivonia	Gauteng	Johannesburg
Robertsham	Gauteng	Johannesburg
Robin Hills	Gauteng	Johannesburg
Rondebosch East & Sybrand Park	Western Cape	Cape Town
Rosebank	Gauteng	Johannesburg
Rosebank And Mowbray	Gauteng	Johannesburg
Rosemount	Eastern Cape	East London
Rothdene	Gauteng	Johannesburg
Rustic Park	Gauteng	Johannesburg
Rynfield	Gauteng	Johannesburg
Rynfield Ah	Gauteng	Johannesburg
Sandown	Gauteng	Johannesburg
Sanlamhof	Western Cape	Cape Town
Sasolburg	Free State	Sasolburg
Savoy Waverley	Gauteng	Johannesburg
Saxonwold	Gauteng	Johannesburg
Seaward	KwaZulu Natal	Durban
Selbourne	Eastern Cape	East London
Senderwood	Gauteng	Johannesburg
Sharonlea	Gauteng	Johannesburg
Sherwood	Eastern Cape	Port Elizabeth
Sherwood Gardens	Gauteng	Johannesburg
Signal Hill	Western Cape	Cape Town
Somerset Park	KwaZulu Natal	Durban
Somerset Ridge	Western Cape	Cape Town
Sonland Park	Sunny Ridge	Sunny Ridge
Sonstraal Heights	Western Cape	Cape Town
Springfield	Eastern Cape	Port Elizabeth
Sterpark	Limpopo	Polokwane
Strathavon	Gauteng	Johannesburg
Strubenvale	Gauteng	Johannesburg
Suideroord	Gauteng	Johannesburg
Summerstrand	Eastern Cape	Port Elizabeth
Sundowner	Gauteng	Johannesburg
Sunningdale	Gauteng	Johannesburg
Sunny Ridge	Gauteng	Johannesburg
Sunny Rock	Gauteng	Johannesburg
Sunnyridge	Eastern Cape	East London
Sunnyridge Ext3	Eastern Cape	East London
Sunset View	Gauteng	Johannesburg
Sunward Park	Gauteng	Johannesburg
Table View North	Western Cape	Cape Town
Table View South	Western Cape	Cape Town
Tamboerskloof	Western Cape	Cape Town
The Crest, Durmonte & Goedemoed	Western Cape	Durbanville



Tijgerhof, Sanddrift & Summergreens	Western Cape	Durbanville
Trim Park	Free State	Kimberley
Umhlanga (Built)	KwaZulu Natal	Durban
Universitas	Free State	Bloemfontein
Upper Umhlanga	KwaZulu Natal	Durban
Vaalpark	Free State	Vaal
Val De Grace	Gauteng	Johannesburg
Valmary Park, Sonstraal & Vygeboom	Western Cape	Durbanville
Van Riebeeck Park	Gauteng	Johannesburg
Vanderbijlpark S.E	Gauteng	Johannesburg
Vanderbijlpark S.W	Gauteng	Johannesburg
Vereeniging	Gauteng	Johannesburg
Vierlanden, Ruitershoogte	Western Cape	Cape Town
Visagie Park	Gauteng	Nigel
Vorna Valley	Gauteng	Johannesburg
Walmer Heights	Eastern Cape	Port Elizabeth
Waterval Estate	Gauteng	Johannesburg
Welgelegen	Western Cape	Cape Town
Welgelegen 1, 2 & 3	Western Cape	Cape Town
Wellway, D'Urbanvale & Schoongezicht	Western Cape	Cape Town
Weltevreden Park-Panorama	Gauteng	Johannesburg
Weltevreden Park-Welridge	Gauteng	Johannesburg
Wembley	Western Cape	Cape Town
Willowild	Western Cape	Cape Town
Woodhaven	KwaZulu Natal	Durban
Woodmead Khyber Rock Sector 2	Gauteng	Johannesburg
Zandberg	Western Cape	Cape Town