

Promotion Rules (“Rules”) – MetroFibre Direct Discounted Activation Fee Promotion (“Promotion”)

Introduction

1. This promotion (“**Promotion**”) is being run by MetroFibre Networkx Proprietary Limited (company registration number 2007/024366/07) (“**MetroFibre**”).
2. This offer may not be used in conjunction with any other MetroFibre promotional offer.
3. This Promotion is available to existing and new direct MetroFibre customers (“**Customers**”) that have a service order placed before 31 December 2023
4. The customer must reside in an estate/complex listed below with existing and deliverable MetroFibre network already in place.
5. The Promotion begins on 16 November 2023 and ends on 31 December 2023 (“**Promotion Period**”).
6. The Promotion is not available or valid on any other fibre network provider.

The Promotion

7. The Promotion offers new and existing direct MetroFibre customers that place a service order the following:
 - 7.1. Discounted Once off Activation Fee applicable to the relevant package as listed below:

Package	Upload Speed	Download Speed	Monthly Subscription Fee	Discounted Once Off Activation Fee
25Mbps	25Mbps	25Mbps	R449.00	R260.00
75Mbps	75Mbps	75Mbps	R749.00	R575.00
250Mbps	250Mbps	250Mbps	R849.00	R575.00
500Mbps	500Mbps	500Mbps	R1099.00	R575.00
1Gbps	1Gbps	500Mbps	R1249.00	R575.00

8. Should a customer move to a new address outside of the promotional areas list below they will be liable for the activation and installation charges if applicable.
9. For the avoidance of doubt, all business packages are excluded.
10. All entrants will qualify for the Promotion Charges provided they comply with the eligibility and other requirements set out in these Rules.
11. Should the Promotion, for any reason whatsoever, become unavailable, MetroFibre may in its sole discretion award a similar promotion of similar value to eligible participants.

How to Participate

12. To participate, customers must place a new order on the MetroFibre portal during the Promotion Period;
13. Call 0871514000

14. Email orders@metrofibre.co.za

Eligibility

15. Customers must reside in an estate/complex listed below with existing and deliverable MetroFibre network already in place.
- 15.1. Rosslyn Sparks Free Standing Homes – Pretoria North, Tshwane.
- 15.2. Nkwe Country Estate Free Standing Homes – Pretoria North, Tshwane.
- 15.3. Millennium Village – Barbet Street, Midrand, Johannesburg.
- 15.4. Rosslyn Gardens Ext 46 – Pretoria North, Tshwane.
- 15.5. Rosslyn Gardens Ext 47 – Pretoria North, Tshwane.
16. Only one promotion can be claimed per unit/dwelling and no other specials can be claimed concurrently.
17. By placing an order in terms of this promotion you confirm that you accept the provisions of these Rules.

General

18. These Rules may be amended by notification at any time during the Promotion.
19. Prices listed above are inclusive of VAT.
20. The Promotion is exclusively for the eligible participants and is not transferable, not exchangeable and cannot be exchanged for its cash value.
21. Participants hereby indemnify MetroFibre and its agents, against any / all claims for any injury, loss or damages, whether direct, indirect, consequential or otherwise, arising from any cause whatsoever from their participation in any way howsoever in this Promotion.
22. These Rules are also available at <https://metrofibre.co.za/residential/promo-terms-and-conditions/>
23. By entering this Promotion you agree that we can process your personal information and the personal information of end-users set out in our privacy policy available at <https://metrofibre.co.za/privacy-policy>.
24. The provision of MetroFibre services provided is subject to MetroFibres Standard Terms and Conditions of Trading (conditions); which can be found at <https://metrofibre.co.za/wp-content/uploads/2020/07/ResidentialTerms.pdf?2021-08-10%2013:00:35>. These conditions apply to this Promotion, quotation and any subsequent order notwithstanding anything to the contrary contained in or incorporated into any document from or oral statement made by you, the customer. No variation or amendment to the conditions shall be of any effect unless expressly agreed, in writing, by a person authorised to sign on behalf of MetroFibre.
25. By accepting this offer, you confirm that you have read and accept the conditions and are authorised to enter into a contract.

