

Alcatel Lucent Device

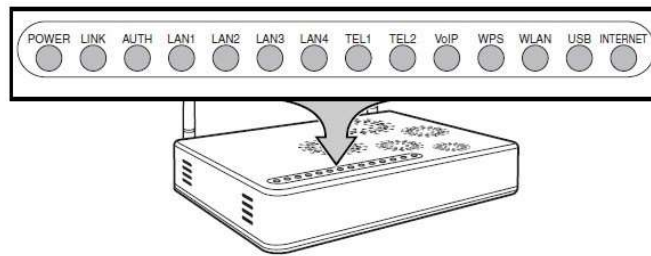
Step-by-Step Guide for New Customers





Step-by-step guide on how to connect your newly activated fibre service:

- After your router has been successfully installed, your service will be activated within 24-48 hours.
- As soon as the Link and Auth lights on the router are solid green, the fibre service will be active.
- Once your service is activated, it is considered 'live' and ready to use immediately.
Note: you may connect wirelessly or via network (LAN) cable.



All information required to connect to the network is provided on the white label on the bottom of the router (ONT). This includes:

- SSID – default wireless network name
- WPA KEY – default wireless password



illustration 1

How to connect wirelessly to your computer or laptop:

Step 1: On the bottom right of your Taskbar, click on the connection's icon next to date and time.



Step 2: A list of available Wi-Fi networks will open. Search for your unique network name (SSID), starting with ALHN, found on the white sticker on the bottom of your router as per *Illustration 1* on page 1 and click Connect.



Step 3: After clicking Connect, you will be prompted to enter the network security key/ Wi-Fi password. Enter the WPA Key, found on the white sticker on the bottom of your router and click Next.



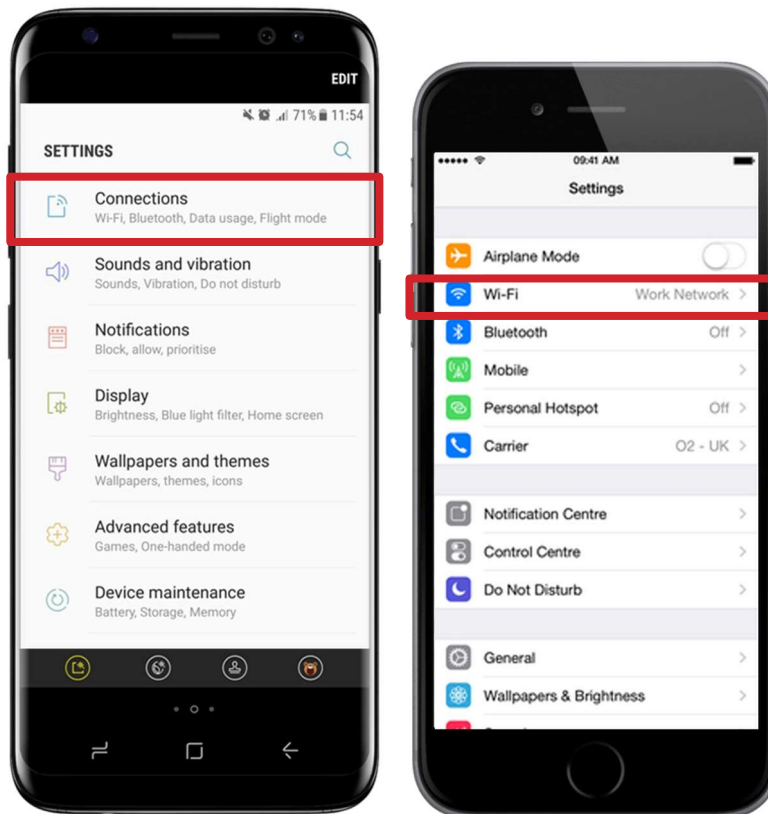
Once the connection is successful, a message will display saying “Connected, secured.”



You can now start browsing the internet and enjoy your MetroFibre Services!

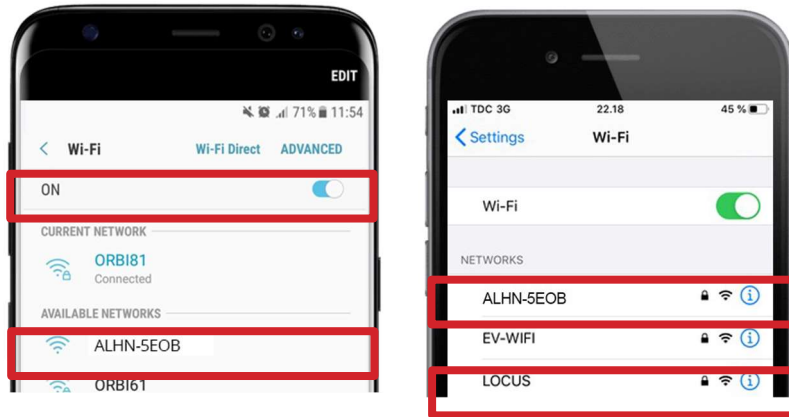
How to connect wirelessly to your cellphone:

Step 1: Go to your cell phone's settings and search for the Connections option then select the Wi-Fi option.

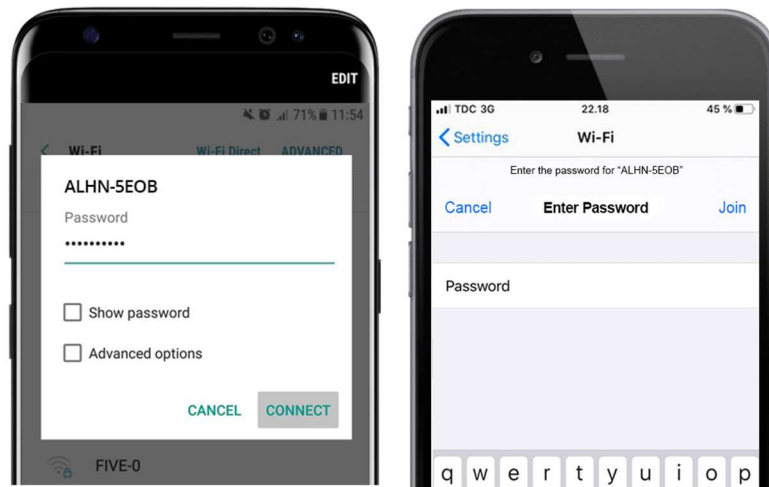




Step 2: Switch the Wi-Fi on and select your unique network name (SSID), starting with ALHN, found on the white sticker on the bottom of your router, under Available networks.



Step 3: Next you will be prompted to enter the network security key/Wi-Fi password. Enter the WPA key, found on the white sticker on the bottom of the router and click Connect.

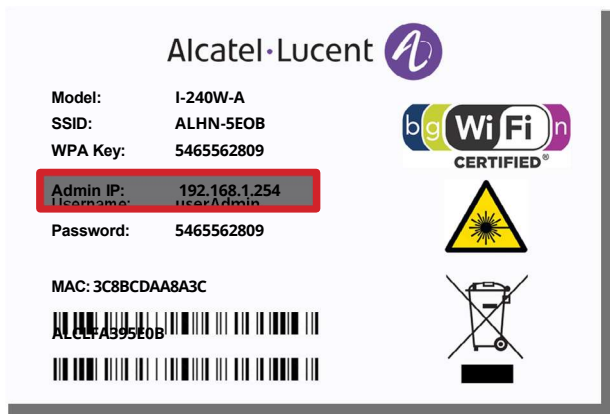


You can now start browsing the internet and enjoy your MetroFibre Services!



How to change/ personalize your Wi-Fi name and password:

Step 1: With the router connected to your PC (for this step a LAN connection is preferred), open a browser and enter the admin IP found on the white sticker on the bottom of your router into the address bar and then press enter.



Step 2: The Login page will open and prompt for a Username and Password.

GPON Home Gateway Login

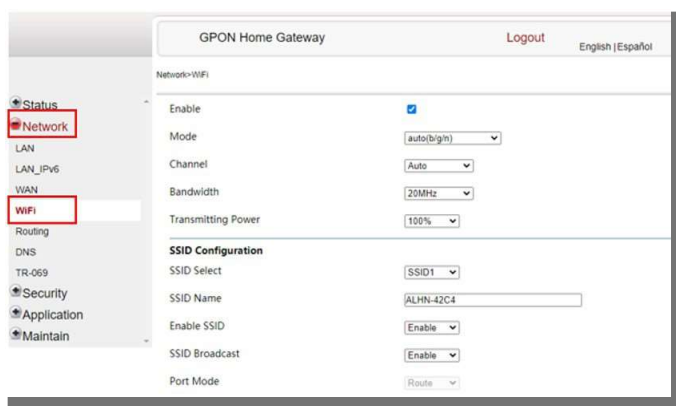
Username

Password

Login Reset

Enter the Username and Password credentials found on the sticker of your router and click on the Login button.

Step 3: On the Home Gateway Page click on the Network dropdown and select Wi-Fi:



Step 4: Enter your new Wi-Fi network next to SSID name and new password next to WPA key then click Save:

GPON Home Gateway Logout English | Español

Network-WiFi

SSID Name	ALHN-42C4
Enable SSID	Enable
SSID Broadcast	Enable
Port Mode	Route
Encrypt Mode	WPA/WPA2 Personal
WPA Version	WPA/WPA2
WPA Encryption Mode	TKIP/AES
WPA Key	7257543921
Enable WPS	Disable

Save Refresh

Please note: You will need to reconnect any devices that were previously connected via Wi-Fi using the new credentials you created.

For any assistance, kindly contact our Support Team on 087 151 4000 or send an e-mail to sales.support@metrofibrec.co.za