



Business Internet Access

A turnkey fibre solution for business connectivity.

Data. Internet. Voice. Cloud.

One number to call.

Dedicated 24/7/365 support and relationship managers.

Unparalleled Connectivity and Support

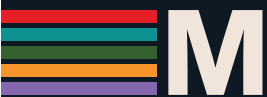
Affordable, reliable and ultra-fast internet connectivity is assured with MetroFibre Business Internet Access. Our standard business service level agreement offers same-day support and 24-hour fault resolution. Our services are proactively monitored all the way to the user network interface (UNI), which means that we actively monitor and oversee the performance and status of your internet connection all the way to the point where your equipment connects to our network. This allows us to detect any potential issues or disruptions early on and take immediate action to resolve them. By closely monitoring the connection at the UNI, we can ensure that your business experiences a smooth and uninterrupted internet connectivity to, minimising any downtime or service interruptions. This way, your business connectivity is supported by one of the fastest and most dependable fibre network operators in South Africa.

Designed to Enhance Access, Scalability, and Reliability

As the proud owners and operators of South Africa's first globally compliant Carrier Ethernet 3.0 (CE 3.0) open-access fibre network, MetroFibre ensures improved access, scalability and reliability for our clients. Our network provides you with the ability to connect to over 60 cloud, application, voice and internet service providers (ISPs) to directly benefit your business. Through strategic partnerships and relationships with data centres, we also provide direct links to leading cloud operators such as Microsoft Azure, AWS and Google.

Advancing Transformation

We prioritise the transformation objectives of our business customers and are a proud Level 1 BBBEE (Broad-Based Black Economic Empowerment) contributor under the Information and Communications Technology (ICT) Sector Charter targets. This achievement enables our clients to claim 135% of their procurement spend, further supporting transformation goals for all.



Business class fibre connectivity

BIA - Business Internet Access

Features/Benefits	
Customer use case	Broadband Internet Solution for Small to Medium sized businesses
Underlying Infrastructure	Active Ethernet Fibre
Symmetrical Up/Down	✓
Contention	Low Theoretical
Uncapped & Unshaped	✓
Bandwidth Options	10 Mb/s - 1 Gb/s
SLA Options	Standard/Basic SLA - 98%
Public IPs	IPv6: /64 IPv4: 1 x static public IP /29 (optional)
MFN Voice service available	✓
Basic Wi-Fi available (incl in Router)	✓
Customer has the option to use their own router (unmanaged) or the MetroFibre router (managed)	Must use MetroFibre router

+ Value Added Services



Business Voice

Because Business Voice is a 100% cloud-enabled and delivered service, you won't need to hire an army of staff to monitor your voice environment and stay abreast of constantly changing technology updates and solutions. We have all your voice requirements covered.



Dedicated Internet Access

With super-fast and symmetrical fibre speeds you can rest assured you won't be kept waiting by that important traffic that needs to get into and out of your business.



DC Express

MetroFibre's Data Centre Express (DCE) is specifically designed to meet the most stringent Service Level Agreements (SLAs) with high resiliency, ultra-low latency and carrier grade connectivity.