

Terms and Conditions for the 5Mbps Discontinuation 2021 Special (“the Promotion”)

1. This promotion is only applicable to existing and current 5Mbps customers in good standing on the Metro Fibre Networx Pty Ltd (“Metrofibre”) network.
2. The Promotion is valid from 18 January 2021 to close of business on 30 April 2021 (“**Promotion End Date**”). Orders must be submitted before the Promotion End Date to qualify.
3. The promotion entails the upgrade by existing 5Mbps customer to the 10Mbps product while continuing to pay the 5Mbps package price until 30 April 2021. On 1 May 2021, the price for those customers who have moved to the 10Mbps package will automatically increase to the normal 10Mbps pricing - currently R760 pm (subject to change).
4. This promotion is only available to existing 5Mbps customers on the MetroFibre network, which includes Direct customers, ISP and Reseller customers. New customers will not qualify for this promotion.
5. This promotion is available to Fibre to Home (“FTTH”) customers only. All business packages are excluded.
6. Only one promotion may be claimed per service point and no other specials may run concurrently.
7. The provision of Metrofibre services is provided subject to MetroFibre’s standard terms and conditions of trading (conditions) which can be found at www.metrofibre.co.za. These conditions apply to this Promotion, quotation and any subsequent order notwithstanding anything to the contrary contained in or incorporated into any document from or oral statement made by you, the customer. No variation or amendment to the conditions shall be of any effect unless expressly agreed, in writing, by a person authorised to sign on behalf of Metrofibre.
8. By accepting this offer, you confirm that you have read and accept the conditions and have full capacity to enter into a contract.