



Promotion Rules (“Rules”) – FTTB Black Friday Retail Special 2023

Introduction

1. This promotion (“**Promotion**”) is being run by Metro Fibre Networx Proprietary Limited, company registration number 2007/024366/07 (“**MetroFibre**”).
2. This offer may not be used in conjunction with any other MetroFibre promotional offer.
3. The Promotion begins on 17 November 2023 and ends on 27 November 2023 (“**Promotion Period**”).
4. This Promotion is available to new and existing direct MetroFibre FTTB customers (“Customers”) that sign up for a new service or upgrade their existing package, and the customer’s business address must be in an area with existing Active Ethernet network coverage.

The Promotion

5. This Promotion is applicable to the Business Internet Access (BIA) retail packages below for new direct customers and eligible existing customers as per clause 16 below:

	24-Month		36-Month	
Package	Standard Rate (Excl VAT)	Discounted Rate (Incl VAT)	Standard Rate (Excl VAT)	Discounted Rate (Incl VAT)
100Mbps	R3 960.00	R2 799.00	R3 520.00	R2 499,00
200Mbps	R6 750.00	R4 599.00	R6 000.00	R4 099,00
500Mbps	R9 450.00	R6 899.00	R8 400.00	R6 399,00
1Gbps	R11 250.00	R9 199.00	R10 000.00	R8 399,00

the “**Promotion Packages**”.

6. The benefits of the Promotional Packages are increased internet speeds for discounted monthly subscription charges.
7. The Promotion only applies to monthly subscription costs and does not include access build costs.
8. Activation / connection fees cost R3000.00 for 24-month term on-net and off-net customers and zero rated for 36-month term on-net and off-net customers. Access build costs will be quoted to customer separately.
9. The following applies to the coverage of the Promotional Packages on offer:
 - i. 100Mbps, 200Mbps, 500Mbps, and 1 Gbps can be claimed nationally (On-net) subject to feasibility and network availability;
 - ii. Only 500Mbps and 1Gbps are eligible on off-net networks.



10. All customers will qualify for the Promotion Packages provided they comply with the eligibility and other requirements set out in these Rules.
11. Should the Promotion, for any reason whatsoever, become unavailable, MetroFibre may in its sole discretion award a similar promotion of similar value to eligible customers.
12. Should the customer cancel their order prior to installation, standard cancellation penalties will apply which can be found in the FTTB standard terms and conditions, as per paragraph 28 below.

How to Participate

13. To participate, customers must contact MetroFibre in one of the following ways:
 - on the website landing page (if applicable);
 - email sales@metrofibre.co.za;
 - direct telephonic call to the Wholesale division on 0871514000; or
 - directly contact MetroFibre's Wholesale salesperson via email or telephonic call.
14. A signed order form must be submitted within 7 (seven) days after the promotional closure date in order to be eligible for this Promotion.

Eligibility

15. The Promotion is open to registered legal entities (companies or closed corporations) with a South African address and geo-coordinates must be provided.
16. Existing customers will be eligible for the Promotional Packages if their current monthly recurring fees is equal to or lower than the Promotional Packages.
17. By placing an order in terms of this Promotion you confirm that you accept the provisions of these Rules.
18. Fibre to the home ("FTTH") packages are excluded from the Promotion.
19. The Promotion is open to new and existing direct customers wishing to secure a Promotional Package.
20. The Promotional Packages will be activated to the end-user/customer within MetroFibre's relevant product specifications, subject to all relevant information being provided to MetroFibre and being confirmed by MetroFibre.
21. Customers will be notified by email once the new service or upgraded service is activated.

General



22. Discounted rates are inclusive of value added tax (VAT). Standard Rates are listed exclusive of VAT.
23. These Rules may be amended by notification at any time during the Promotion.
24. The Promotion is exclusively for the eligible customers and is not transferable, not exchangeable and cannot be exchanged for its cash value.
25. All customers hereby indemnify MetroFibre and its agents, against any / all claims for any injury, loss or damages, whether direct, indirect, consequential or otherwise, arising from any cause whatsoever from their participation in any way howsoever in this Promotion.
26. These Rules are also available at <https://metrofibre.co.za/business/promo-terms-and-conditions>
27. By entering this Promotion you agree that we can process your personal information and the personal information of end-users set out in our privacy policy available at <https://metrofibre.co.za/privacy-policy>.
28. This offer is subject to MetroFibre's standard terms and conditions of business or Master Service Agreement (MSA) (collectively, the 'Conditions'), whichever is applicable, which can be found at www.metrofibre.co.za. The Conditions apply to this Promotion, quotation and any subsequent order notwithstanding anything to the contrary contained in or incorporated into any document or oral statement made by you. No variation or amendment to the conditions shall be of any effect unless expressly agreed, in writing, by a person authorised to sign on behalf of MetroFibre Networkx.