

**Promotion Rules (“Rules”):
MetroFibre Direct Customers
MetroLine and Business Internet Access Black Friday Promotion
for 2025:
Effective from 1 November 2025**

Introduction

1. This promotion (“**Promotion**”) is being run by MetroFibre Networkx Proprietary Limited (company registration number 2007/024366/07) (“MetroFibre”).
2. This offer may not be used in conjunction with any other MetroFibre promotional offer.
3. This Promotion is available to new business customers (“**Customers**”) that are located within MetroFibre’s On-Network (or on selected Off-Net partner networks) in major metropolitans only.
4. This Promotion is only applicable to short-haul metropolitan connections and cannot be applied for National Long Distance (“**NLD**”) orders. Should there be a NLD requirement, this will be quoted separately.
5. The Promotion begins on 1 November 2025 and ends on 30 November 2025 (“**Promotion Period**”)

The Promotion

6. Subject to the eligibility criteria below, the Promotion offers new direct MetroFibre Customers that sign up during the Promotional Period, the following:
 - 6.1. The MetroLine and Business Internet Access 1Gbps products (“**Promotional Products**”) at a Monthly Recurring Cost of R4 999 excluding VAT for 24 (twenty-four) months from the date of activation of the Promotion (“**Promotional Benefit Period**”).
7. The Non-Recurring Cost will be R2 500 excluding VAT, paid as a once-off payment.
8. After the expiry of the Promotional Benefit Period, customers will revert to the standard month to month pricing, or as agreed to with MetroFibre.
9. Standard Monthly subscriptions rates are priced/charged are per MetroFibre’s standard terms and conditions (“**Standard Terms and Conditions**”) and thus *subject to any standard price adjustments. For avoidance of doubt, this means that for the duration of the Promotional Benefit Period while you are experiencing the Promotional Product, the Monthly Subscription rates are not fixed and subject to standard pricing adjustments.
10. Standard Installation is subject to commercial feasibility.
11. Prices quoted for non-recurring costs and charges (including applicable access build, installation, and activation costs), equipment and monthly recurring costs are exclusive of VAT.

12. Should the Promotion, for any reason whatsoever, become unavailable, MetroFibre may in its sole discretion award a non-promotional benefit of similar value to eligible participants.

How to Participate

13. To participate, customers must place a new service order or service upgrade request by:

13.1. Contacting the MetroFibre Sales Team via sales@metrofibre.co.za, or;

13.2. Contacting the relevant Account Manager.

Eligibility

14. This Promotion is only applicable to new customers and must be located within the MetroFibre On-Net Network coverage area (or on selected Off-Net partner networks) in major metropolitan areas only.
15. This Promotion is only applicable to short-haul metropolitan connections and cannot be applied for NLD orders. Should there be an NLD requirement, this will be quoted separately.
16. Only one promotion can be claimed per unit/business and no other specials can be claimed concurrently.
17. Should the customer decide to cancel their order prior to activation, cancellation penalties as per the FTTB Terms and Conditions will apply.
18. By placing an order in terms of this promotion you confirm that you accept the provisions of these Rules.

General

19. These Rules may be amended by notification at any time during the Promotion.
20. The Promotion is exclusively for eligible participants and is not transferable, not exchangeable and cannot be exchanged for its cash value.
21. Participants hereby indemnify MetroFibre and its agents, against any / all claims for any injury, loss or damages, whether direct, indirect, consequential or otherwise, arising from any cause whatsoever from their participation in any way howsoever in this Promotion.
22. These Rules are also available at <https://metrofibre.co.za/business/promo-terms-and-conditions/>
23. By entering this Promotion you agree that we can process your personal information and the personal information of end-users set out in our privacy policy available at <https://metrofibre.co.za/privacy-policy>.
24. The provision of MetroFibre services provided is subject to MetroFibres Standard Terms and



Conditions of Trading (conditions); which can be found at <https://metrofibre.co.za/wp-content/uploads/2020/07/FTTB-Terms-and-Conditions-25-September-2025-Final.pdf>. These conditions apply to this Promotion, quotation and any subsequent order notwithstanding anything to the contrary contained in or incorporated into any document from or oral statement made by you, the customer. No variation or amendment to the conditions shall be of any effect unless expressly agreed, in writing, by a person authorised to sign on behalf of MetroFibre.

25. By accepting this offer, you confirm that you have read and accept the conditions and are authorised to enter into a contract.