

Promotion Rules ("Rules") – Black Friday Wholesale Special

Introduction

1. This promotion ("**Promotion**") is being run by Metro Fibre Network Proprietary Limited, company registration number 2007/024366/07 ("**MetroFibre**").
2. This offer may not be used in conjunction with any other MetroFibre promotional offer.
3. The Promotion begins on 18 November 2022 and ends on 26 November 2022 ("**Promotion Period**").

The Promotion

4. This Promotion is applicable to the business wholesale packages below:
 - i. 200 Mbps for 24 months at R3199.00pm
 - ii. 500 Mbps for 24 months at R5199.00pm
 - iii. 1 Gbps for 24 months at R6399.00pm
 - iv. 2 Gbps for 24 months at R7999.00pmthe "**Promotion Packages**".
5. The Promotion is available to new and existing end-users/customers of MetroFibre accredited wholesalers, who place an order with the wholesaler during the Promotion Period for any one of the Promotion Packages, which wholesaler will then subsequently place an order with MetroFibre within 7 (seven) days.
6. The benefits of the Promotional Packages are increased internet speeds for discounted monthly subscription charges.
7. The Promotion only applies to monthly subscription charges and does not include activation and access build costs.
8. Activation / connection fees cost R3000.00 for on-net and off-net customers. Access build costs will be quoted to end users separately. If existing devices onsite cannot accommodate the capacity ordered, MetroFibre may arrange for the installation of suitable equipment which may be quoted and charged to the customer's account additionally.
9. The following applies to the coverage of the Promotional Packages on offer:
 - i. 500Mbps, 1 Gbps and 2 Gbps can be claimed nationally (On-net and Off-net) subject to feasibility and network availability;
 - ii. 200 Mbps can only be claimed on the MetroFibre network (On-net).

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10. All customers will qualify for the Promotion Packages provided they comply with the eligibility and other requirements set out in these Rules.
 11. Should the Promotion, for any reason whatsoever, become unavailable, MetroFibre may in its sole discretion award a similar promotion of similar value to eligible customers.
 12. Should the customer cancel their order prior to installation, standard cancellation penalties will apply as per paragraph 26 below.

How to Participate

13. To participate, customers must contact MetroFibre in one of the following ways :
 - on the website landing page (if applicable) ;
 - email sales@metrofibre.co.za,
 - direct telephonic call to the Wholesale division on 0871514000 ; or
 - directly contact MetroFibre's Wholesale sales person via email or telephonic call.

A signed order form must be submitted within 7 (seven) days after the promotional closure date to be eligible for this Promotion.

Eligibility

14. The Promotion is open to registered legal entities (companies and close corporations) with places of business in South Africa. GPS co-ordinates must be available on request.
15. By placing an order in terms of this Promotion you confirm that you accept the provisions of these Rules.
16. Fibre to the home ("**FTTH**") packages are excluded from the Promotion.
17. The Promotion is open to all new and existing end-users and customers of accredited wholesalers wishing to secure a Promotional Package.
18. The Promotional Packages will be activated to the end-user/customer within MetroFibre's relevant product specifications, subject to all relevant information being provided to MetroFibre and being confirmed by MetroFibre.
19. New and existing customers will be notified by email once the new service or upgraded service is activated.

General

20. All prices are quoted exclusive of value added tax (VAT).

21. These Rules may be amended by notification at any time during the Promotion.
22. The Promotion is exclusively for the eligible customers and is not transferable, not exchangeable and cannot be exchanged for its cash value.
23. All customers hereby indemnify MetroFibre and its agents, against any / all claims for any injury, loss or damages, whether direct, indirect, consequential or otherwise, arising from any cause whatsoever from their participation in any way howsoever in this Promotion.
24. These Rules are also available at <https://metrofibre.co.za/business/promo-terms-and-conditions>.
25. By entering this Promotion you agree that we can process your personal information and the personal information of end-users set out in our privacy policy available at <https://metrofibre.co.za/privacy-policy>.
26. This offer is subject to MetroFibre's Internet Service Provider (ISP) or Master Service Agreement (MSA) (collectively, the 'Conditions'), whichever is applicable, which can be found at www.metrofibre.co.za. The Conditions apply to this Promotion, quotation and any subsequent order notwithstanding anything to the contrary contained in or incorporated into any document or oral statement made by you. No variation or amendment to the conditions shall be of any effect unless expressly agreed, in writing, by a person authorised to sign on behalf of MetroFibre Networkx.