

Promotion Rules (“Rules”) – MetroFibre SMME Fire Sale (“Promotion”)

Introduction

1. This promotion (“**Promotion**”) is being run by Metro Fibre Networkx Proprietary Limited (company registration number 2007/024366/07) (“**MetroFibre**”).
2. This offer may not be used in conjunction with any other MetroFibre promotional offer.
3. This Promotion is only available to existing and new direct MetroFibre SMME customers (“**Customers**”) that place an internet service order or upgrade their existing service and reside in an area covered by MetroFibre’s SMME network with MetroFibre in accordance with the provisions of this Promotion.
4. The Promotion will be effective from 1 July 2023 until 30 September 2023 (“**Promotion Period**”).
5. The Promotion is not available or valid on any other fibre network provider.

The Promotion

6. For existing and new customers that sign up during the Promotional Period in the Promotional Area, the Promotion entails:
 - a. The Promotion only applies to monthly subscriptions charges and does not include activation and access build costs. Activation and access build costs will be additional, if applicable.
 - b. Discounted rates on monthly subscriptions (see table below) for 12 (twelve) months from date of activation on the below.
 - c. Upon expiry of the 12 (twelve) months, standard rates will apply to the package.

Package	Standard Pricing	Promotional Discount	Promotional Monthly Price
SMME 200/200	R1338,27	R200,74	R1137,52
SMME 1000/500	R2016,53	R504,13	R1512,39

7. Activation / connection fees cost R500.00 for on-net new customers. Access build costs will be quoted to customer separately if necessary.
8. Once signed up on the Promotion, and subject to the customer remaining in the Promotional Area, a customer may upgrade/downgrade their package. The following terms and conditions specifically apply to customers who sign up for the Promotion, and wish to upgrade or downgrade their packages during the Promotional Period:
 - a. upgrade immediately on the same terms mentioned above (save for increase/decrease of prices in respect of the new package).
 - b. downgrades are effective 30 calendar days from date of notice on the same terms mentioned above.
9. Prices quoted for non-recurring costs and charges (including applicable access build, installation and activation costs), equipment and monthly recurring costs are exclusive of

VAT.

10. This promotion is available to SMME Customers on the MetroFibre network only. For the avoidance of doubt, all FTTB & FTTH packages are excluded.
11. All entrants will qualify for the Promotion Charges provided they comply with the eligibility criteria set out below and other requirements set out in these Rules.
12. Should the Promotion, for any reason whatsoever, become unavailable, MetroFibre may in its sole discretion award a similar promotion of similar value to eligible participants.

How to Participate

13. To participate, Customers can place an order by :
 - 13.1. on the website landing page (if applicable),
 - 13.2. email biz.sales@metrofibre.co.za, biz.orders@metrofibre.co.za
 - 13.3. direct telephonic call to the SMME division on 0871514000 ; or
 - 13.4. directly contact MetroFibre's SMME sales person via email or telephonic call

Eligibility

14. Only one promotion can be claimed per unit/dwelling and no other specials can be claimed concurrently.
15. By placing an order in terms of this promotion you confirm that you accept the provisions of these Rules.

General

16. These Rules may be amended by notification at any time during the Promotion.
17. The Promotion is exclusively for the eligible participants and is not transferable, not exchangeable and cannot be exchanged for its cash value.
18. Participants hereby indemnify MetroFibre and its agents, against any / all claims for any injury, loss or damages, whether direct, indirect, consequential or otherwise, arising from any cause whatsoever from their participation in any way howsoever in this Promotion.
19. These Rules are also available at <https://metrofibre.co.za/business/promo-terms-andconditions>
20. By entering this Promotion you agree that we can process your personal information and the personal information of end-users set out in our privacy policy available at <https://metrofibre.co.za/privacy-policy>.
21. This offer is subject to MetroFibre Networkx standard terms of business (conditions) or Master Service Agreement (MSA), whichever is applicable, which can be found at www.metrofibre.co.za. The conditions or MSA apply to this Promotion, quotation and any subsequent order, notwithstanding anything to the contrary contained in or incorporated into any document or oral statement made by you, the customer. No variation or amendment to the conditions shall be of any effect unless expressly agreed, in writing, by a person authorised to sign on behalf of MetroFibre Networkx.
22. By accepting this offer, you confirm that you have read and accept the conditions and are authorised to enter into a contract.