

Promotion Rules (“Rules”) – MetroFibre Pay-As-You-Go ISP Customer Zwide Promotion

1. Introduction

- 1.1. This promotion (“**Promotion**”) is being run by MetroFibre Networkx Proprietary Limited (company registration number 2007/024366/07) (“**MetroFibre**”).
- 1.2. This offer may not be used in conjunction with any other MetroFibre promotional offer.
- 1.3. This Promotion is only available to new and existing customers that use any accredited Internet Service Provider (ISP) on the MetroFibre FTTH Network (“**Customers**”) that reside in an area listed below (“**Promotional Area**”) with existing and deliverable MetroFibre FTTH Network already in place:
 - 1.3.1. Zwide (Eastern Cape Province).
- 1.4. The Promotion begins on 1 June 2026 and ends on 31 May 2027 (“**Promotion Period**”).
- 1.5. The Promotion is not available or valid to customers utilising any other fibre network provider.

2. The Promotion

- 2.1. Subject to the eligibility criteria below, the Promotion offers new and existing MetroFibre Pay-As-You-Go ISP Customers that sign up and/or top up during the Promotion Period in the Promotional Area, the following:
 - 2.1.1. Installation of a fibre infrastructure Termination Point at an on-network residence at no cost to the unit owner/occupant subject to purchasing a Starter Pack via an accredited ISP.
 - 2.1.2. Termination Point – small distribution box which is then connected to the Optical Network Terminal (“**ONT**”):
 - 2.1.3. no service activation fee will be charged; and
 - 2.1.4. a discounted rate (“**Promotional Price**”) on the below packages is available during the Promotion Period, thereafter standard rates apply. The table below outlines the standard and discounted line rental pricing as well as associated recommended retail pricing.

MetroPAYG Zwide Promo				
Package	Upload & Download Speed	Standard Price Excl. VAT	Promo Price Excl. VAT	Saving Excl. VAT
Starter Pack	20Mbps	R225.00	R140.00	-R85.00
	40Mbps	R225.00	R140.00	-R85.00
	60Mbps	R225.00	R140.00	-R85.00
1 Day	20Mbps	R19.00	R7.00	-R12.00

	40Mbps	R21.00	R8.50	-R12.50
	60Mbps	R23.00	R10.50	-R12.50
7 Days	20Mbps	R105.00	R63.00	-R42.00
	40Mbps	R120.00	R70.00	-R50.00
	60Mbps	R135.00	R80.00	-R55.00
14 Days	20Mbps	R190.00	R120.00	-R70.00
	40Mbps	R225.00	R135.00	-R90.00
	60Mbps	R265.00	R155.00	-R110.00
30 Days	20Mbps	R335.00	R210.00	-R125.00
	40Mbps	R380.00	R245.00	-R135.00
	60Mbps	R450.00	R280.00	-R170.00

- 2.2. The monthly Standard Rental Price rates are charged as per MetroFibre's standard terms and conditions ("**Standard Terms and Conditions**") and thus *subject to any standard price adjustments.
- 2.3. For avoidance of doubt, this means that the monthly Standard Rental Prices are not fixed as quoted in the above table but subject to standard pricing adjustments.
- 2.4. The retail price charged by the ISP cannot exceed MetroFibre's Recommended Retail Price as set up in the table above.
- 2.5. Should a Customer move to a new address outside of the Promotional Area listed above during the Promotion Period, the Customer will no longer be eligible for the promotional package at the new address. The Standard Rental Prices will automatically apply at the new address. Activation and installation charges may be applicable at the new address as per MetroFibre's Standard Terms and Conditions.
- 2.6. Standard Installation includes up to 20 (twenty) running meters of cable infrastructure per the Standard Terms and Conditions.
- 2.7. Prices quoted for non-recurring costs and charges (including applicable access building, installation, and activation costs), equipment and monthly recurring costs are exclusive of VAT except for the Recommended Retail Prices which is inclusive of VAT.
- 2.8. All business packages are excluded.
- 2.9. Should the Promotion, for any reason whatsoever, become unavailable, MetroFibre may in its sole discretion award a non-promotional benefit of similar value to eligible participants.

3. How to Participate

To participate, ISPs must purchase a Starter Pack or Top-Up package on the Pay-As-You-Go system during the Promotion Period.

4. **Eligibility**

- 4.1. Customers must reside in an area listed below with the existing and deliverable MetroFibre fibre optic network service already in place:
 - 4.1.1. Zwide (Eastern Cape Province).
- 4.2. Both new and existing customers are eligible for this Promotion.
- 4.3. No other specials can be claimed concurrently with this Promotion.
- 4.4. By purchasing a Starter Pack and/or Top-Up Package in terms of this Promotion you confirm that you accept the provisions of these Rules.

5. **General**

- 5.1. These Rules may be amended by notification at any time during the Promotion.
- 5.2. The Promotion is exclusively for eligible participants and is not transferable, not exchangeable and cannot be exchanged for its cash value.
- 5.3. Participants hereby indemnify MetroFibre and its agents, against any/all claims for any injury, loss or damages, whether direct, indirect, consequential or otherwise, arising from any cause whatsoever from their participation in any way howsoever in this Promotion.
- 5.4. These Rules are also available at <https://metrofibre.co.za/isp-promo-tandcs/>.
- 5.5. By entering this Promotion you agree that we can process your personal information and the personal information of end-users set out in our privacy policy available at <https://metrofibre.co.za/privacy-policy>.
- 5.6. The provision of MetroFibre services provided is subject to MetroFibre's Standard Terms and Conditions, which can be found at:

<https://metrofibre.co.za/wp-content/uploads/2020/07/FTTH-Terms-and-Conditions-Final-19-February-2024.pdf>
- 5.7. These Rules apply to this Promotion, quotation and any subsequent order notwithstanding anything to the contrary contained in or incorporated into any document from or oral statement made by you, the Customer. No variation or amendment to these Rules shall be of any effect unless expressly agreed, in writing, by a person authorised to sign on behalf of MetroFibre.