

Promotion Rules (“Rules”) – Umgeni Business Park

Introduction

1. This promotion (“**Promotion**”) is being run by Metro Fibre Networkx Proprietary Limited, company registration number 2007/024366/07 (“**MetroFibre**”).
2. This offer may not be used in conjunction with any other MetroFibre promotional offer.
3. The Promotion begins on 1 August 2023 and ends on 31 October 2023 (“**Promotion Period**”).
4. The promotion is only applicable to fibre to the business (“**FTTB**”) customers within Umgeni Business Park subject to MetroFibre network availability.

The Promotion

5. This Promotion is applicable to any FTTB Business Internet Access packages (“**Promotion Packages**”).
6. The Promotion is available to new customers of MetroFibre who place an order directly with MetroFibre during the Promotion Period.
7. The Promotion includes Zero Rated Installation & Activation Costs for new customers signing up within the Promotional Period.
8. Should the Promotion, for any reason whatsoever, become unavailable, MetroFibre may in its sole discretion apply a similar promotion of equal value to eligible customers.
9. Should the customer cancel their order prior to installation, standard cancellation penalties will apply as per paragraph 24 below.

How to Participate

10. To participate, customers must order a FTTB product from MetroFibre in one of the following ways within the Promotional Period :
 - on the website landing page (if applicable) ;
 - email sales@metrofibre.co.za ;
 - direct telephonic call to the Wholesale division on 0871514000 ; or
 - directly contact MetroFibre’s Wholesale sales person via email or telephonic call.
11. A signed order form must be submitted within the Promotional Period in order to be eligible for this Promotion.

Eligibility

12. The Promotion is open to registered legal entities (companies or closed corporations) with a

South African address and geo-ordinates must be provided.

13. By placing an order in terms of this Promotion you confirm that you accept the provisions of these Rules.
14. Fibre to the home (“**FTTH**”) packages are excluded from the Promotion.
15. The Promotion is open to all new direct customers wishing to secure a Promotional Package.
16. The Promotional Packages will be activated to the end-user/customer within MetroFibre’s relevant product specifications, subject to all relevant information being provided to MetroFibre and being confirmed by MetroFibre.
17. New customers will be notified by email once the new service is activated.

General

18. All prices are quoted exclusive of value added tax (VAT).
19. These Rules may be amended by notification at any time during the Promotion.
20. The Promotion is exclusively for the eligible customers and is not transferable, not exchangeable and cannot be exchanged for its cash value.
21. All customers hereby indemnify MetroFibre and its agents, against any / all claims for any injury, loss or damages, whether direct, indirect, consequential or otherwise, arising from any cause whatsoever from their participation in any way howsoever in this Promotion.
22. These Rules are also available at <https://metrofibre.co.za/business/promo-terms-and-conditions>
23. By entering this Promotion you agree that we can process your personal information and the personal information of end-users set out in our privacy policy available at <https://metrofibre.co.za/privacy-policy>.
24. This offer is subject to MetroFibre’s standard terms and conditions of business or Master Service Agreement (MSA) (collectively, the ‘Conditions’), whichever is applicable, which can be found at www.metrofibre.co.za. The Conditions apply to this Promotion, quotation and any subsequent order notwithstanding anything to the contrary contained in or incorporated into any document or oral statement made by you. No variation or amendment to the conditions shall be of any effect unless expressly agreed, in writing, by a person authorised to sign on behalf of MetroFibre Networkx.