Promotion Rules ("Rules") – MetroFibre MetroConnect Per Device Promotion

1. Introduction

1.1. This promotion ("**Promotion**") is being run by MetroFibre Networx Proprietary Limited (registration number 2007/024366/07) ("**MetroFibre**").

1.2. This offer may not be used in conjunction with any other MetroFibre promotional offer.

1.3. This Promotion is available to new and existing customers that use MetroFibre as their Internet Service Provider (ISP) ("**Customers**"), that reside in Thembisa ("**Promotional Area**")

1.4. The Promotion begins on 23 October 2026 and ends on 28 February 2027 ("**Promotion Period**")

1.5. The Promotion is not available or valid to customers utilising any other fibre network provider.

2. The Promotion

2.1. Subject to the eligibility criteria below, the Promotion offers new and existing MetroFibre MetroConnect customers who purchase and/or top up an eligible MetroConnect Per Device package during the Promotion Period in the Promotional Area, a discounted rate ("**Promotional Price**") on the packages set out below.

2.2. The MetroConnect Per Device packages are pay-as-you-go, time-based connectivity packages which provide connectivity to a single device, such as a mobile phone, tablet or laptop etc., for the duration of the package purchased.

2.3. The table below sets out the applicable standard prices and Promotional Prices for the MetroConnect Per Device packages available during the Promotion Period:

MetroConnect Per Device Promotion

MetroConnect Per Device Promo					
Package	Speed	Number of Devices	Standard Price Incl. VAT	Promo Price Incl. VAT	Savings Incl. VAT
1 Day	100Mbps	1	R10,00	R5,00	R5,00
3 Days	100Mbps	1	R22,00	R12,00	R10,00
7 Days	100Mbps	1	R39,00	R29,00	R10,00
30 Days	100Mbps	1	R119,00	R99,00	R20,00

2.4. The Promotional Price will apply only during the Promotion Period. On expiry or termination of the Promotion, the applicable standard price for the relevant MetroConnect Per Device package will apply.

2.5. The standard package prices are charged in accordance with MetroConnect's applicable terms and conditions ("Standard Terms and Conditions") and are subject to MetroFibre's standard price adjustments.

2.6. For the avoidance of doubt, the standard package prices reflected in the table above are not fixed and may be subject to adjustment in accordance with the Standard Terms and Conditions.

2.7. The Promotion is available only within the Promotional Area and in areas where the MetroConnect Per Device service is available. The availability of the service is subject to MetroFibre network coverage.

2.8. All prices quoted are inclusive of VAT.

2.9. Should the Promotion, for any reason whatsoever, become unavailable, MetroFibre may, in its sole discretion, offer eligible customers an alternative non-promotional benefit of similar value.

3. How to Participate

3.1. To participate in the Promotion, customers must, during the Promotion Period:

3.1.1. connect an eligible device to the MetroFibre Wi-Fi network within the Promotional Area; and

3.1.2. purchase an eligible MetroConnect Per Device package at the Promotional Price through the MetroFibre Captive Portal.

4. Eligibility

4.1. The Promotion is available to customers within the Promotional Area where the MetroConnect Per Device service is available.

4.2. The MetroConnect Per Device service may only be accessed within the Promotional Area and the customer's device will only have connectivity while it is within the applicable MetroConnect Wi-Fi coverage area.

4.3. Both new and existing MetroConnect customers are eligible for the Promotion.

4.4. The Promotion may not be used in conjunction with any other MetroFibre promotion, special offer or discount applicable to the same package.

4.5. By purchasing a MetroConnect Per Device package under this Promotion, the customer confirms that they have read and accepted these Rules.

5. General

5.1. These Rules may be amended by notification at any time during the Promotion.

5.2. The Promotion is exclusively for eligible participants and is not transferable, not exchangeable and cannot be exchanged for its cash value.

5.3. Participants hereby indemnify MetroFibre and its agents, against any/all claims for any injury, loss or damages, whether direct, indirect, consequential or otherwise, arising from any cause whatsoever from their participation in any way howsoever in this Promotion.

5.4. These Rules are also available at https://metrofibre.co.za/residential/promo-terms-and-conditions/.

5.5. By entering this Promotion you agree that we can process your personal information and the personal information of end-users set out in our privacy policy available at https://metrofibre.co.za/privacy-policy.

5.6. The provision of MetroFibre services provided is subject to MetroConnect Standard Terms and Conditions, which can be found at:

https://metrofibre.co.za/wp-content/uploads/2025/09/Metroconnect-Terms-and-Conditions_10.09.2025.pdf

5.7. These Rules apply to this Promotion, quotation and any subsequent order notwithstanding anything to the contrary contained in or incorporated into any document from or oral statement made by you, the Customer. No variation or amendment to the conditions shall be of any effect unless expressly agreed, in writing, by a person authorised to sign on behalf of MetroFibre.